

CLINICAL PHARMACIST SOLUTIONS

SERVICES BROCHURE

CLINICAL SERVICES | RECRUITMENT
PCN & ICB TRAINING | DPP CONNECT

MULTI-AWARD-WINNING, CQC REGISTERED, CYBER ESSENTIALS
CERTIFIED, CLINICAL SERVICES PROVIDER FOR GP SURGERIES AND PCN'S.



YOUR OUTSOURCING PARTNER IN PRIMARY CARE

**An Award-Winning Training, Recruitment, and
Clinical Services Provider to GP Surgeries and PCN's**

*“Our mission is to accelerate the transition of UK
healthcare into the digital era by utilising
innovative technology and harnessing the skills
of pharmacists and technicians.”*

**Ruhina Kassam and Sarah Dekmak
CEO & COO of CPS**



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“Our DPP programme boosts GP income and supports QOF reviews, benefiting both practices and future prescribers”.

Mahmud Yusupov
Chief Strategy Officer



CLINICAL SERVICES

CQC-Registered, ARRS-Fundable Remote Clinical Support

Our fully managed service deploys expert clinical pharmacists and pharmacy technicians into your practice or PCN to reduce workload and improve patient care:

- Short term and long term cover
- Sickness and maternity cover
- No recruitment hassles or integration complexities

“The service has been fantastic; all the GPs have really felt the difference since you’ve taken over. The trial has been great, and we definitely want to continue using your services.”

Dr E Woodcock
GP Partner

Registered With:



Why Choose Us?



Accreditation

As a CQC-registered entity, we adhere to stringent quality and safety protocols.



Coverage

We comply with the Network Contract Directed Enhanced Services (DES) and carry comprehensive medical liability and professional indemnity insurance.



Operational Excellence

We manage training, supervision, and ancillary costs, supported by our status as an accredited training organisation.



Service Continuity

A dedicated pharmacist/technician ensures consistent service delivery.



Transparency

Weekly workload reports provide a detailed overview of all tasks completed by our pharmacist/technician.



Flexible Terms

No minimum contract length or required number of hours.



New Client Offer

We are offering a discounted rate for new clients signing up in October. Additionally, we are offering these rates with no minimum contract length.

Our Range of Clinical Services

- ✓ Clinical Medication Reviews
- ✓ SMRs
- ✓ Chronic Condition Management
- ✓ Discharge Letter Processing
- ✓ Prescription Signing
- ✓ Acute Medication Requests
- ✓ Handling Medication Queries
- ✓ Prescription Reauthorisations
- ✓ Extended Access Cover
- ✓ Clinical Audits
- ✓ Medicines Optimisation
- ✓ QOF/IIF Targets

£500

VOUCHER TOWARDS CLINICAL SERVICES

Use Code:

BESTPRACTICE2024

Ready to revolutionise
your clinical services?

Click or scan the code to
book a call with Holly



AWARD-WINNING RECRUITMENT SERVICES

General Practice Awards: Recruiter of the Year 2022

Connecting you with top-tier Primary Care talent:

- Pharmacists
- Pharmacy Technicians

"I would like to thank Clinical Pharmacist Solutions for finding us two excellent Clinical Pharmacists. Candidates sourced via Clinical Pharmacist Solutions are very experienced and are aware of the PCN working model. I would recommend Clinical Pharmacist Solutions to all PCN's for their enhanced recruitment services."

S Hussain
PCN Manager



WHY CHOOSE US?

- Access to 10,500+ pharmacists and pharmacy technicians nationwide
- Affordable, quality-focused service
- Flexible hiring options: Full-time, part-time, temporary

OUR UNIQUE APPROACH

- ✓ Exclusive pharmacist & technician focus
- ✓ Multi-platform advertising
- ✓ Customised assessments & reports
- ✓ Award-winning training provided
- ✓ Comprehensive reference checks & onboarding

UNBEATABLE VALUE

- Fast turnaround
- Exceptional candidates
- Pay only if you recruit: 7.5% fee
- Rebate available

OUR PROMISE

Quality talent at industry-leading prices

Transform your team with Clinical Pharmacist Solutions - where expertise meets affordability!

PROUD WINNER
of the
Recruiter of the Year Award
General Practice Awards 2022

FINALIST
of the
Recruiter of the Year Award
General Practice Awards 2023

SHORTLISTED
for the
Recruiter of the Year Award
General Practice Awards 2024

Turn the page to view our competitive pricing options



PRICING OPTIONS

LITE

Spreading the word is a great way to get more applicants for your vacancy

Fee: **FREE**

- ✓ Free job advertising on our website that gets over 1,000 visits each month from Pharmacists and Technicians

ESSENTIAL

Increase the chances of success & let us help you find the perfect candidate to interview

Fee: **7.5%**

- ✓ Includes everything from the LITE package, plus:
- ✓ Advertising on 6 platforms
- ✓ Contacting our database
- ✓ Competency assessment
- ✓ Initial screening
- ✓ Induction Training Programme

PREMIUM

Save time and energy and let our expert team handle the recruitment for you

Fee: **15%**

- ✓ Includes everything from the ESSENTIAL package, plus:
- ✓ Timed clinical assessment
- ✓ Video interview & final selection
- ✓ Sending offers & negotiations
- ✓ References
- ✓ ID checks & onboarding

CASE STUDY: SUCCESSFUL RECRUITMENT OF SENIOR CLINICAL PHARMACIST

PCN Name: Heart of Harrogate PCN

History:

The PCN approached us for help with recruiting a Senior Clinical Pharmacist. They had previously tried to recruit themselves but had little success in finding a candidate with the right skills and experience.

Our Interventions:

We began by designing an advertisement and then advertised for the role across six different platforms. We also used our large database of Pharmacists and reached out to those within the local vicinity to see if they were interested in the role.

Our screening process, which is designed and overseen by a team of experienced senior clinical pharmacists who actively work in primary care, included screening, interviewing, and assessing the clinical knowledge and competencies required for the primary care role. We then presented the PCN with the top four selected candidates and a summary of their profiles for their final consideration.

Outcome:

After reviewing the candidates, the PCN decided to proceed with second stage interview for all four candidates, which were arranged by ourselves. The PCN offered a Pharmacist a position which was accepted! The Pharmacist will now go through our award-winning accelerator programme training, frequently used by PCN's and Federations as part of their induction programme, and gain access to our senior clinical pharmacist for on-demand peer-to-peer support.

We are proud of the successful outcome of this recruitment and are confident that the new Senior Clinical Pharmacist will be a great asset to the PCN.

Comments from the practice:

"After an initial conversation with Clinical Pharmacist Solutions we were impressed with their approach to recruitment and talent management as well as the range of support and training they offer.

We asked them to source a Senior Clinical Pharmacist for us, we were presented with a number of candidates, communications were excellent throughout and the successful candidate is a great fit for our organisation."

L Pugh, Primary Care Workforce Lead

REVOLUTIONISE YOUR PRACTICE WITH iRECALL

Boost Efficiency, Improve Patient Care, and Maximise QOF Achievement. iRecall is the cutting-edge PCN/Practice tech-driven solution that transforms your recall systems. By automating processes, iRecall frees up your clinical staff to focus on what matters most: patient care.

KEY BENEFITS



Streamlined Operations: Automate review planning, appointment coordination, and patient invitations



Improved Patient Engagement: Multi-channel approach with 3 contact methods



Enhanced Long-Term Condition Management: Options for CPS to complete LTC clinics

PROVEN RESULTS



26%+ Boost in QOF scores



40% Increase in patient appointment uptake



Save £35,000+ annually (equivalent to 1 FTE recall admin staff)



Increased patient outcomes and LTC appointment compliance



Experience the future of practice management with iRecall – Where efficiency meets exceptional patient care.

Keen to find out more?

Click or scan this code to book a call with Holly



TRAINING

We provide an award-winning, CPD-accredited training service that collaborates with Training Hubs, ICBs, PCN's, and GP surgeries across the UK.

- Free competency assessment of your team
- Bespoke training for your teams needs - HRT/ DOAC / CMR/ Medicines Management/ Care Homes / Asthma / Lipids and many more
- Induction training and supervision

"Brilliant company, reasonable prices, and well formed training by a team who understands what PCN's and Practices' needs are. I would highly recommend them."

Pheonix Sunrisers PCN

FREE System Training
(Offer ends 31st December 2024)

SystemOne



EMIS Web



OUR PROGRAMMES ARE:

- ✓ Tailored for Primary Care clinicians
- ✓ Designed by Pharmacists working in Primary Care
- ✓ Widely utilised by employers for staff training
- ✓ Bespoke training to meet your specific needs
- ✓ Aimed at meeting both your induction training and ongoing supervision requirements

Suitable for:



Pharmacists



Technicians



Nurses

"The Clinical Medication Review (CMR) training was excellent and incredibly valuable. The content was clear, concise, and directly relevant to our practice. The trainer's knowledge was impressive, and they presented the material in an engaging way that was easy to follow. The seven-point structure for CMRs is a game-changer - it provides a clear framework that will undoubtedly improve the effectiveness of our reviews".

Healthcare Professional, Primary Care Network



Access all courses at
www.CPAweb.org.uk



**CLINICAL
PHARMACIST
PODCAST**

Click or scan the code to
access all episodes of the
**Clinical Pharmacist
Podcast**



DPP CONNECT

Connecting Mentors with Students and Increasing YOUR Income

Elevate Pharmacists with mentorship and supervision, and sign up now to join our growing network of DPPs.

Earn up to £7200 extra per year

"This role has not only honed my leadership and mentoring skills but has also enriched my clinical knowledge and expertise. Guiding independent prescribing students has endowed me with a unique sense of fulfilment, stemming from the knowledge that I am making a direct impact on the future of pharmacy and enhancing the quality of patient care."

P Patel
IP Pharmacist


Click or scan the code to sign up and become a DPP today



EASY SIGN UP




1




You Sign-up

2




We Vet Students

3




You Mentor

4



We Handle Admin

5



You Get Paid

KEY FEATURES

- ✓ Vetted candidates
- ✓ Streamlined process
- ✓ Clinical & admin support
- ✓ Additional training provided to the student

KEY BENEFITS

- ✓ GP/Practice will get £1200 - £1500 per student
- ✓ Practice will get up to 100 LTC QOF Reviews

“Training pharmacists brings me immense joy as I witness their passion and dedication to enhancing patient care. Each interaction is a reminder of the vital role pharmacists play in healthcare, motivating me to provide the best training experience possible. I cherish the opportunity to contribute to shaping the future of pharmacy through education and mentorship.”

Dr S Merali



MEET THE TEAM

Meet our team of primary care specialists who are equipped with the skills and experience to understand your practice's or PCN's unique requirements and tailor our services to meet your individual needs.



Mahmud Yusupov
Chief Strategy Officer
Senior Clinical Pharmacist IP



Runa Salim
Academy Director
Senior Clinical Pharmacist IP



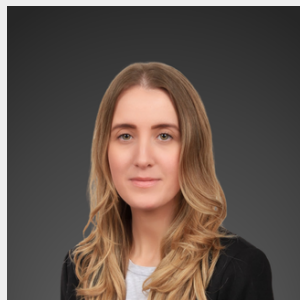
Ruhina Kassam
Chief Executive Officer
Senior Clinical Pharmacist IP



Sarah Dekmak
Chief Operating Officer
Senior Clinical Pharmacist IP



Holly Laurence
Head of Business
Development



Natalie Downes
Operation and Human
Resource Officer



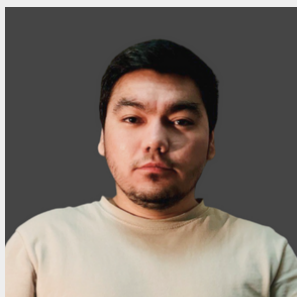
Adrian Murphy
Clinical Lead
Senior Clinical Pharmacist IP



Shokir Sattarov
Accounts
Finance Officer



Safiye Horoz
Training Coordinator



Yahya Rahimov
Senior Software
Security Engineer



Meropi Stamna
Project Lead
Senior Clinical Pharmacist



Becky Baron
Digital Marketing Lead

- ✔ Over 50+ years of combined primary care experience
- ✔ Working across 30+ ICBs, serving 1.5 million patients

CONTACT US



www.CPSweb.org.uk



Scan the code
book a call
with Holly



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Don't forget to connect with us on:





"I had a very positive experience working with CPS Pharmacists for the last 3 years focusing on our IIF-targeted service. They supported practices with inhaler changes and provided a service that was efficient and effective in meeting the needs of our practices, while also prioritising patient safety.

Additionally, they were very flexible which is very important as every practice in PCN is unique and require a personal plan. CPS Pharmacists were able to adapt to our needs and provide us regular updates on progress towards meeting targets. Overall, I would recommend their service to other practices."

S Riasat, Forest 8 PCN Manager



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